



Monday, 05 October 2020

Survey Monkey Results for returning school following Covid-19 lockdown.

Question 1: Were you happy for your children to return to school in September?

Yes 92.8%

No 7.14%

Question 2: Do you feel safe with the arrangements for arrival and dismissal?

Yes 78.57%

No 21.43%

Comments:

6 comments in total.

- Four of the comments made note of parents not social distancing and it not being enforced.

Action: Staff are now placed on the playground early to remind parents of the rules. Signs have since been placed around the building to remind parents of the rules on social distancing and to avoid loitering. Since the latest Head's briefing, face masks have been required to be worn on the playground during drop off and pick up.

- Three comments mentioned the waiting time being too long when they have children in different classes.

Action: SLT have discussed this, especially with the winter approaching. We will be looking to reduce this time now as we have tested what time is needed. We have also discussed having a sibling drop off. As soon as this has been finalised, we will let parents know.

- Two comments mentioned no one was wearing masks.

Action: At the time of the survey, this was not a requirement. Since then, all parents have been informed that masks are to be worn on the playground as advised by Tameside.

- One comment asked for a separate pick up/drop off point for clinically extremely vulnerable parents.

Action: This is being discussed alongside new times etc for drop off and pick-ups. Unfortunately, we are limited with points of entrance however this will be considered.

Question 3: How are pick-ups and drop offs currently working for your family?

No problems 71.43%

Problematic 28.57%

Comments:

8 comments in total.

- Five comments mention the time waiting due to children being in different classes.

As above, we are rethinking the drop off and pick-up times due as we now know we could do this much quicker. We are aware the weather will soon change, and we do not want our parents and children waiting around in bad weather. As soon as these plans are finalised, they will be shared with parents.

- One comment mentioned the only person able to crop off/collect was clinically extremely vulnerable.

This will be included in the discussions around new drop off/pick-up arrangements.

- One comment mentioned the carpark being 'chaotic'.

Unfortunately, as this is not school's carpark, we can only continue to ask parents to be considerate of others. As parents have different arrival times, it should not be as chaotic as if all were to arrive at once, as previously was the case. We will put reminders on our weekly newsletter to encourage consideration.

- One comment mentioned lack of social distancing.

As previously mentioned, staff are now outside to provide reminders, notice boards have been placed around the playground and masks are now required to be worn.

- One comment referred to the fact they waited until others had had entered or exited before they turned up.

We try to encourage parents to leave the playground as soon as children have been dropped off or collected. We have sent reminders that children should not be arriving too early to school so that people are not congregating on the playground.